



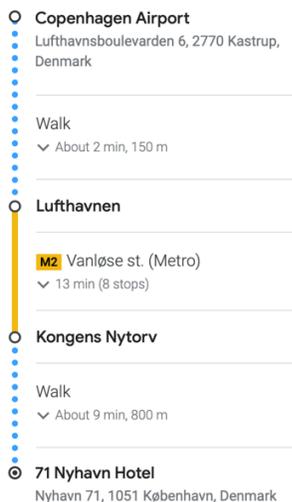
We're looking forward to having you with us! Here is some helpful information and a few minor expectations:

### A Bit About Denmark

The Kingdom of Denmark, despite its relatively small size of 5+ million people, punches above its weight internationally. The country has a highly competitive service-based economy with high employment levels and a generous social security system. Some US politicians have referred to Denmark as a socialist country, but it is not that. The government does not own the means of production and it has a very robust market economy. It does have a taxation system that moves everyone toward the middle class. Denmark's sturdy social safety net helps explain why its wealth gap — the disparity between the richest citizens and everyone else — is second smallest among the world's 34 most developed economies. This is based on having a collective spirit — “when others are doing well, I will do well, too. When others are doing poorly, that will also impact my well-being.”

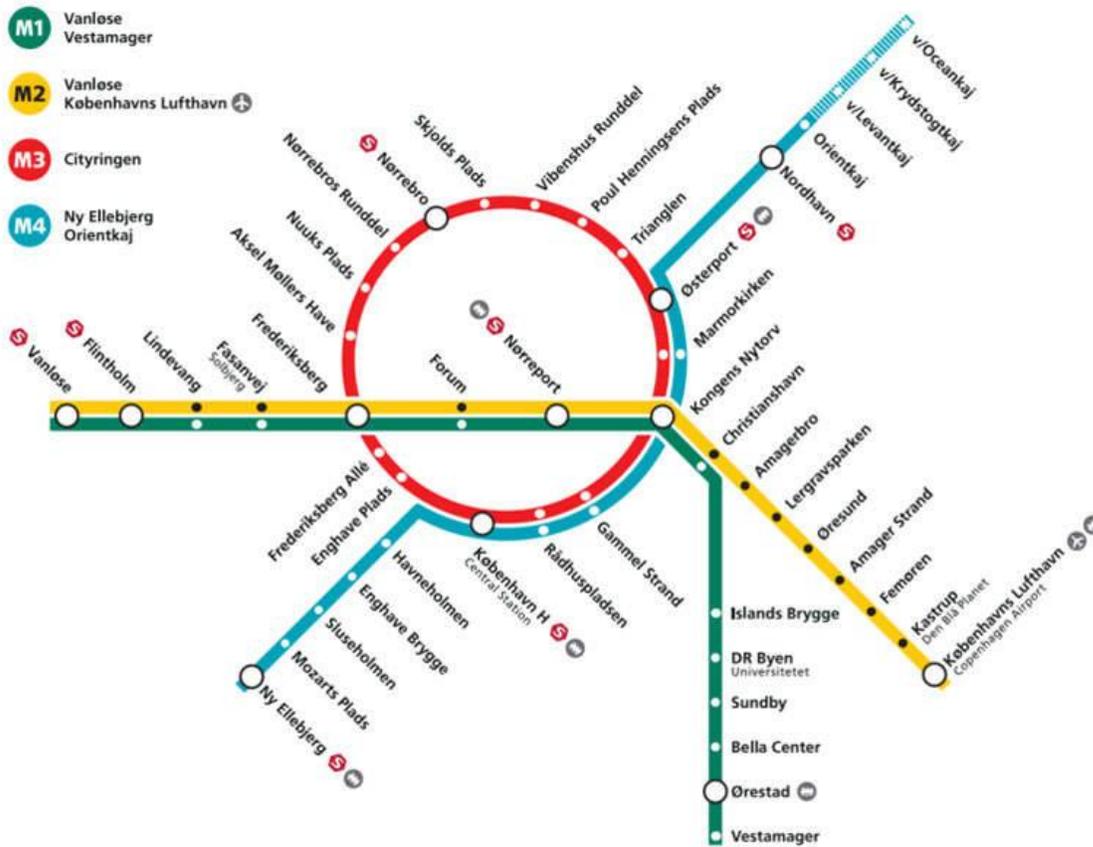
### Directions to 71 Nyhavn Hotel from the Airport

The easiest and most cost-effective way to get to the hotel is by the driverless, fully automated metro. The M2 metro toward Vanløse leaves from the airport every 6 minutes. Total time to get to the hotel is 24 minutes.



### Transportation

In general, we will be doing a lot of walking and will be taking a chartered bus or train when we are going to more distant destinations. If you want to explore Copenhagen on your own, the metro is the fastest and most convenient way to get to most locations. Trains arrive every 2 to 6 minutes, depending on the time of day, so there is no reason to run to catch the train! Here is a map of the complete system. Our hotel is a close to Kongen Nytorv, which has a major station served by all metro lines.



## Money

- Most of your expenses will be paid by I-SUSTAIN, and for the rest you can generally use a credit card. Although Denmark is a member of the EU it opted out of adopting the euro. We suggest you only get a minimal amount of kroner at an ATM at the airport – less than \$100.
- In Denmark, service charges are included in your bill by law. Tipping is uncommon, which means it's not necessary and won't be expected. However, if you feel you are getting exceptionally good service a 10 percent tip is sufficient to show your appreciation.
- The current exchange rate is 7.6 Danish kroner (dkk) to a US\$ (each kroner is \$0.13).
- Wine and beer will be provided at dinner. If you wish to order a different wine or a cocktail, please arrange with the wait staff to pay for it yourself.

## Promptness

- Danes pride themselves on promptness and so do we. We always try to leave the hotel by the exact time stated on the itinerary. If you are late and find that the group is gone, don't panic. We will always have the time and address on the itinerary, and you can catch up with us. If you know you won't be joining us, please let either Jayson or Patricia know. Our contact info will be on the itinerary.

## **Background information**

- i-SUSTAIN has a collection of background materials available on our website. Great material for reading on the plane! See <https://www.i-sustain.com/background-bellevue-kc-study-to-dk> .

## **Attire and Weather**

The emphasis should be on comfort and warmth. This is a very active experience, and you will find yourself walking, biking, and catching trains and light rail. October can be rainy and chilly in Denmark, but it doesn't stop the locals from walking and cycling! The average minimum temperature in October is 44.6°F, with an average high of 54.5°F. It rains on average a total of 14 days in October, with an average total of 2.3 in.

## **Electrical Plugs: Type K**

Electrical receptacles in Denmark will be set up for standard European round plugs (Type K), and the voltage is 240V. Your laptop and cell phone power supplies will automatically convert the voltage, so there is generally no need to have a separate transformer. However, if you want use any other electrical devices be sure they are compatible with 240V.

